Please ensure the following before logging into IDBI Internet Banking

- **Keep your password top secret and change them often.** Changing passwords often helps in protecting your account even if inadvertently you may have disclosed it to someone.

- **Use the Virtual Key-Pad.** Please remember to always use the facility of the Virtual Key-Pad, provided on the login page while logging on to your account from an unknown PC or from a cyber café.

- **Following the above steps would help you transact over the net in the most secure environment. We reiterate the following simple precautionary measures:**

  ➢ Never let anyone knows your PINs or passwords, do not write them down.
  ➢ Do not use the same password for all your online accounts.
  ➢ Avoid opening or replying to spam emails, even if purportedly sent by the Bank.
  ➢ In case of suspicion, report the matter immediately to us on our toll free 24 hour customer care numbers or email us at
  ➢ Look for the padlock symbol on the bottom bar of the browser to ensure that the site is running in secure mode. Click the padlock to view and verify the security certificate.
  ➢ The address bar turns green indicating that the site is secured with an SSL Certificate that meets the Extended Validation Standard.
  ➢ Disable the "Auto Complete" function on your browser to prevent your browser from remembering Passwords.
  ➢ Always logout to terminate your session, instead of closing the browser directly.
  ➢ Use only trusted computers for Net Banking. Avoid public use computers.
  ➢ Always type the address of the bank website in the address bar of your browser or access it from your stored list of favorites. Do not access the bank website through a link in an email or through another website.
  ➢ Using special characters like # $ @ etc. in your password is highly recommended.

- **Recommended minimum software requirements:** Web Browsers - Internet Explorer, Mozilla Firefox, Google Chrome, Safari, Netscape with default setting for TLSv1.1/TLSv1.2 enabled. Operating System - Windows 7 and above.